

# Zhiyuan Zhang

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## EDUCATION

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### University of Michigan

Aug 2021 - Apr 2023

*M.S. Information | Track: UX Design and Agile Development*

GPA: 4.0/4.0

Courses: Interaction Design, Advanced Graphic Design, Contextual Inquiry, Needs Assessment and Usability Evaluation, Accessible and Responsive Web Design, App Development, AR/VR, Online Communities, etc.

### Shanghai Jiao Tong University

Sep 2018 - Aug 2022

*B.S. Electrical and Computer Engineering | Minor in Computer Science | Minor in Data Science*

GPA: 3.5/4.0

Courses: System Design and Manufacturing, Software Engineering, Data Structure and Algorithms, Probabilistic Methods in Eng., Artificial Intelligence, Computational Methods for Statistics and Data Science, etc.

## WORK EXPERIENCE

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### Neon Financial Inc.

Chicago, IL (Remote)

*UI Designer and Frontend Intern*

Jan 2023 - Mar 2023

- Refine wireframes and prototypes for a high-growth SaaS application that directly faces customers
- Maintain and develop design system and components
- Build responsive and accessible front-end application using Ruby on Rails, HTML and SCSS

### City of Lansing

Lansing, MI

*UX Design Intern*

June 2022 - Aug 2022

- Conducted competitive analyses, 15+ stakeholder interviews, 5 user interviews and field/anecdotal researches to deeply understand the Fats, Oils and Grease (FOG) problems at Lansing
- Designed a FOG program that can reduce 2/3 of the city's original cleaning and laboring cost on FOG
- Created two digital prototypes using Figma, including an educational website and a management tool to support restaurants owners with knowledge and savings

## PROJECT EXPERIENCE

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### Connected - Remote Working IoT Design

May 2022 - Aug 2022

*UX Designer & Researcher (Course)*

- Conducted survey, diary study and user enactments to learn the needs and wants of remote workers
- Designed an IoT prototype using Figma and Photon that connects remote workers with each other

### Lemur Conservation Network Website Redesign (UMSI Design Clinic)

Jan 2022 - Apr 2022

*UX Researcher & Designer; Client: Lemur Conservation Network*

- Conducted 3 usability tests and compared 3 competitive websites
- Interviewed 5 actual users and analyzed 50+ survey responses to learn user behavior and motivation
- Improved usability by adjusting website structure and information architecture using Figma

### Habby - Online Communities Design (UMSI)

Mar 2022 - Apr 2022

*UX Designer (Course Project)*

- Designed an online community to help young people form healthy habits and improve their well-being
- Created wireframes, prototypes and design system for the communities and interactions using Figma

### CourseCompass - Interaction Design (UMSI)

Sep 2021 - Dec 2021

*UX Researcher & Designer (Course Project)*

- Discovered a problem faced by students via background research and competitive analysis
- Empathized with users through 5 interviews, storyboards, scenarios and journey maps
- Built and iterated digital prototypes based on story maps, user-flow diagrams and usability tests using Adobe XD

## SKILLS

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**Design:** UI/UX Design, Graphic Design, Interaction Design, UX Research, Wireframing, Prototyping

**Programming:** JavaScript, Python, C/C++, HTML/CSS, R, SQL, Ruby

**Software:** Figma, Adobe Illustrator, Adobe Photoshop, Adobe XD